

## TOILET TRAINING

This is a common area of concern when a new puppy is brought home, but should not cause problems if handled correctly. Remember, good behaviour should be rewarded. Every time your puppy goes to the toilet in the



correct spot, reward with a treat, and give them plenty of praise. Do not scold, smack or rub the pups' nose in the mess. There are useful products to assist in toilet training, such as toilet training pads, (a better alternative than newspaper), toilet training drops and sprays. One of the best, and quickest methods of toilet training is known as the "Crate Training Method" ask one of our staff members about this world wide training method. A stain remover is available in both liquid and powder form, should any little accidents occur!

### IN ORDER TO KEEP YOUR PUPPY IN TOP CONDITION, WE RECOMMEND THE FOLLOWING ITEMS:

- Premium pet food** – Innova, Evo, California Natural or Healthwise.
- Food scoop** – to measure meal portions.
- Stainless steel bowl for food** – strong and durable, and easy to keep clean.
- Ceramic bowl for water** – keeps water cooler and is not as easy to spill over.
- Worming tablets** – to prevent intestinal worms.
- Heartworm tablets** – monthly drops/tablet or daily tablets.
- Flea control products** – monthly drops can be combined with heartworm treatment.
- Teething toys** – to keep teeth clean and strong, and as a chewing pacifier.
- Toothpaste/toothbrush** – keeps teeth clean and breath smelling fresh.
- Rope bone** – acts as dental floss and chewing pacifier.
- Chewing preventative** – such as a spray or furniture gel to stop the puppy chewing on things it shouldn't.
- Brush and comb** – suitable for your puppy's coat.
- Nail clippers** – to keep nails trimmed to a suitable length.

- Puppy shampoo, conditioner and cologne** – to keep your puppy's coat shiny and clean, and for a long lasting fresh smell.
- Toilet training** – toilet training pads, drops, pooper scoops and backyard toilets.
- Stain remover** – for any little accidents
- Coats/jumpers** – ideal for keeping your pet warm in cold weather.
- Kenel** – to protect them from the cold nights.
- Companion toys** – to reduce stress on puppy.
- Assorted toys** – for your puppy's amusement - a selection of up to 10 toys. Rotate 3 toys each week.
- Car restraint/booster seat/harness** – to secure your pup when travelling.
- Carry crate and fleecy blanket** – for safe and comfortable transportation.
- Harness and lead** – used when taking your puppy for walks.
- Collar/name tag** – a wide variety of colours and styles to choose from.
- Fashion accessories** – for the more fancy pup.
- Cleaners** – tear wipes, puppy wipes and ear cleaners.
- Puppy training** – the ultimate puppy tool kit.
- Bedding** – folding beds, fleecy beds, flea free and easy to clean
- Training treats** – all natural Evo baked treats for rewarding good behaviour.



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# PUPPY CARE

how to **keep**  
your **pets**  
healthy

pet care guide



# pet care guide



## CARING FOR YOUR PUPPY

The transition to your home can be stressful for your new puppy. Pre-planning can minimise the stress, and help your pup to settle into

your home. Have a bed set up, and the puppy's bowl filled with water. Offer the correct amount of food at normal feeding time (at least an hour after getting home to allow for some settling in time). Have some toys for the pup to play with. Treat your puppy in a similar way as you would a 6 month old baby.

### Puppies need:

- Not too much of any one thing
- Plenty of rest
- A nice warm, dry place of their own
- Avoid excessive car travel, particularly in the first few weeks

## FEEDING YOUR PUPPY

We recommend your puppy be fed with our range of Natura foods. These are premium foods that supply nutrients, vitamins and calcium that is essential for the healthy development of your puppy. The Natura range does not contain chemical preservatives, by-products, cheap fillers, or corn products that are known to cause skin irritation. These ingredients are common in almost all commercially prepared pet foods. It is very important that you keep your puppy on the same diet, as this will help prevent gastric problems associated with sudden changes in diet and environment. Ask our staff for more details on the entire range of Natura products.

**NEVER GIVE YOUR PUPPY MILK OR MILK PRODUCTS** as puppies are lactose intolerant and cannot drink milk. Provide them with fresh water at all times.

## VETERINARY CARE

Once you have received your puppy, you must have your pup seen within 48 hours of purchase by a qualified veterinarian. If this has not been previously organised, please ring the vet now to make an appointment. Our staff can recommend a local vet.

## DESEXING

While at the clinic, ask the vet about desexing and at what age it is safest to have this procedure. (5-6 months of age is typically recommended)

## VACCINATIONS

It is important to maintain a vaccination program. Although vaccinations do not stop disease, they help the puppy develop its immune system. Your puppy's next vaccination date is recorded on the vaccination card, and is required for Distemper, Hepatitis, Parvovirus and Kennel Cough. Your puppy's immune system will not be fully established until 2 weeks after it's 3<sup>rd</sup> vaccination. Do not allow your puppy to leave safe areas, e.g. your home/backyard, or come into contact with an unvaccinated dog until 2 weeks after the 3<sup>rd</sup> vaccination.

## INTESTINAL WORMING

As a guide, your puppy should be wormed every 2 weeks until 12 weeks old, then every month until 6 months old, and then every 3 months for the rest of their life.

## HEARTWORM

This killer disease is now present in every state and territory of mainland Australia. The disease is passed on through mosquitoes, so start a prevention program with your puppy immediately. We can provide you with information on the various treatment programs available. Never administer heartworm products without seeking advice first.



## A COLLAR/LEAD/NAME TAG FOR YOUR PUPPY

Fit your new puppy with a collar within the first few days of coming home, so he/she quickly becomes accustomed to it. The collar should be fitted so you can slip 2 fingers comfortably between the neck and the collar – check regularly as the pup grows. You can also begin to walk your new puppy around the backyard using a lead. Do this in short intervals until the puppy becomes used to the lead. Initially attach the lead and let the puppy drag it around as you play. This will allow the pup to get used to the feel of the lead before trying to use it. As the puppy gets older and grows, you will need to fit a new collar. Get a tag made with your puppy's name, address, and phone number. A bell can be added to the collar as they have a habit of being under foot when not expected.

## FLEA CONTROL

Not only do fleas make your puppy itchy, they also have the ability to pass worms on to your puppy. Fleas generally spend only 5-10% of the time on the puppy, the rest of their time is spent in the environment. To protect your puppy use a flea control program to help your puppy remain "flea-free". In all cases regular attention is the key.

**MONTHLY FLEA DROPS:** Kills fleas on the pup, as well as preventing any unhatched eggs from hatching. This is one of the most convenient forms of flea control available.

**FLEA COMB:** Once other treatments have been applied, finish with combing your pet's coat. This will remove all dead fleas, the unhatched eggs, dirt and larvae from the coat.

**ENVIRONMENTAL FLEA CONTROL:** This will kill fleas and flea eggs that are living in your home. Fleas live and breed in your carpet, curtains, bedding and furniture. It is important that you read the instructions on the product before you start, as this must be used correctly.

## REGISTRATION

Please contact your local council for information on registering your new puppy. Microchipping is essential for the safety of your puppy. For more information or advice on microchipping please consult your local vet.

## HOT DAYS

It is important to pay particular attention to the weather and make arrangements to ensure your pup is not exposed to overheating. Freezer bowls are available to keep water cooler, and frozen water bottles will help keep pup cool.